



welcome



Dear Parent/Guardian:

We would like to welcome your family to the Ear Nose and Throat (ENT) Clinic of Children's Hospital of Pittsburgh of UPMC! Your child has an appointment with us soon. This packet has been designed to help make this experience a little more comfortable for your family. Inside, you'll find history about our clinic, information about our physicians, directions to the hospital, and a helpful guide on what to do when you arrive. We recommend arriving 15 minutes prior to your appointment time.

For this appointment please remember to bring:

- Insurance card
- Child's social security number
- Co-pay (if needed)
- Current medications
- Something to help keep your child occupied while waiting

Please note that due to the nature of your specialist appointment, you may be here for an extended period of time if additional testing is required.

At ENT we strive to provide the best quality care to our patients and their families. We want to make this a pleasurable experience for you, and this welcome packet is the first step in what we hope will be a positive journey.

Sincerely,

The ENT Family

Appointment:

Child's Name _	 	
Doctor	 	
Day/Date/Time		
Location		

Description of Services

The Division of Pediatric Otolaryngology provides a comprehensive diagnostic and treatment program for all diseases involving the ear, nose or throat. Ear surgery, placement of ear tubes, removal of tonsils and adenoids and sinus surgery are performed. Special testing for nasal and eustachian tube function, as well as audiologic examinations, is available. The office also makes arrangements for patients needing any type of ear, nose or throat surgery. Specialized surgical procedures include:

- Laryngotracheal reconstructions
- Pediatric sinus surgery
- Cochlear implants
- Congenital ear reconstructions
- Placement of tympanostomy tubes
- Bone-anchored hearing appliances
- Removal of tumors of the ear

Areas of Specialty

Childhood Ear Disorders: Members of the division are among the most experienced in the world in managing childhood ear disorders including middle ear disease, congenital ear anomalies, chronic ear disorders and sensorineural hearing loss. They provide expert evaluation, diagnosis and advanced therapy for disorders of the ear.

Airway and Breathing Disorders: This unique regional resource manages a wide range of congenital and acquired airway disorders in children. Innovative surgical interventions are employed, such as the novel use of lasers, procedures involving cartilage and mucosal grafting, and minimally invasive endoscopic techniques. Ancillary medical conditions, including those involving speech, swallowing and the pulmonary and gastrointestinal systems, are included in the assessment and treatment plan.

Childhood Voice, Resonance and Swallowing

Disorders: A team of specialists from the Division of Pediatric Otolaryngology including physicians, a voice nurse and pediatric speech and language pathologists provides comprehensive evaluation and treatment of the full range of voice, resonance and swallowing conditions, including vocal fatigue, problems with nasality, drooling, and other conditions associated with problems managing salivatory secretions.



Pediatric Otolaryngology (Ear, Nose & Throat)

Meet Our Physicians and Staff



Casselbrant

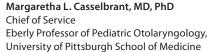


Alper



Bluestone





Cuneyt M. Alper, MD Director, Fellowship Program Professor of Otolaryngology,

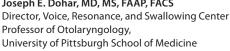
University of Pittsburgh School of Medicine Charles D. Bluestone, MD Professor of Otolaryngology,

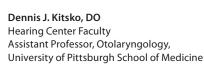


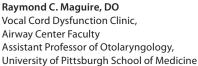
Kitsko

University of Pittsburgh School of Medicine David H. Chi, MD Director, Hearing Center

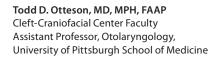
Assistant Professor of Otolaryngology, University of Pittsburgh School of Medicine Joseph E. Dohar, MD, MS, FAAP, FACS











Jeffrey P. Simons, MD, FAAP, FACS Airway Center Faculty Assistant Professor, Otolaryngology, University of Pittsburgh School of Medicine

Robert F. Yellon, MD **Director of Clinical Services** Director, Congenital Ear Center Professor of Otolaryngology, University of Pittsburgh School of Medicine

Jonelle Chir, PA-C Patricia Fall, CRNP Emily Gill, PA-C Jennifer Hanselman, PA-C Katrina Hribik, CRNP Beverly Richert, CRNP

Katie Williams, CRNP

Nurse Practitioners and

Physician Assistants

Brianna Brancazio, PA-C









Hanselman



Hribik



Richert



Williams



Maguire



Mehta







Otteson



Simons



Yellon



Main Campus Address

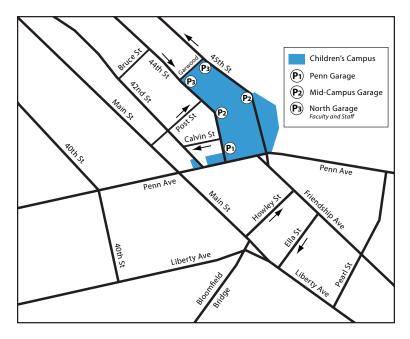
Children's Hospital of Pittsburgh of UPMC One Children's Hospital Drive 4401 Penn Avenue Pittsburgh, PA 15224

From the South Hills

- Follow West Liberty Avenue through the Liberty Tunnel and across the Liberty Bridge.
- Follow signs for the Crosstown Boulevard and Veterans Bridge/Route 579 North.
- Cross the bridge in the right lane and follow signs for Route 28 North.
- Follow Route 28 North to the traffic light at the 40th Street Bridge and turn right on the bridge.
- Follow 40th Street through the traffic light at Butler Street and up the hill to the traffic light at Penn Avenue. Turn left.
- Follow Penn Avenue to 44th Street. The hospital is on your left. To reach the Emergency Department, turn left at 44th Street. The Emergency Department is immediately on the right. To reach the main patient entrance, continue to 45th Street, turn left and follow the parking signs.

From East (Monroeville)

- Follow Route 376 (Parkway East) to the Edgewood/Swissvale Exit (the last exit before the Squirrel Hill Tunnel).
- Follow exit signs for Edgewood and turn right onto Braddock Avenue.
- Continue on Braddock Avenue for approximately one mile through two traffic lights. At the third light, turn left onto Penn Avenue.
- Continue on Penn Avenue for approximately 3.5 miles (you will see the landmark of East Liberty Presbyterian Church on your left at roughly the half-mile mark).



Directions by Phone: 412-692-8088

Construction along Route 28 and other roadways may cause delays when traveling to Children's. Please allow extra time. Check our website for updates and detours. www.chp.edu/directions

- Watch for the fence bordering Allegheny Cemetery on your right. At the end of the fence, you'll see Children's Hospital's main patient entrance at the intersection of 45 Street and Penn Avenue. Turn right at the entrance and follow the parking signs.
- For the Emergency Department entrance, follow Penn Avenue one block farther along the front of the hospital to 44th Street.
 Turn right at the light. The patient entrance to the Emergency Department is immediately on the right.

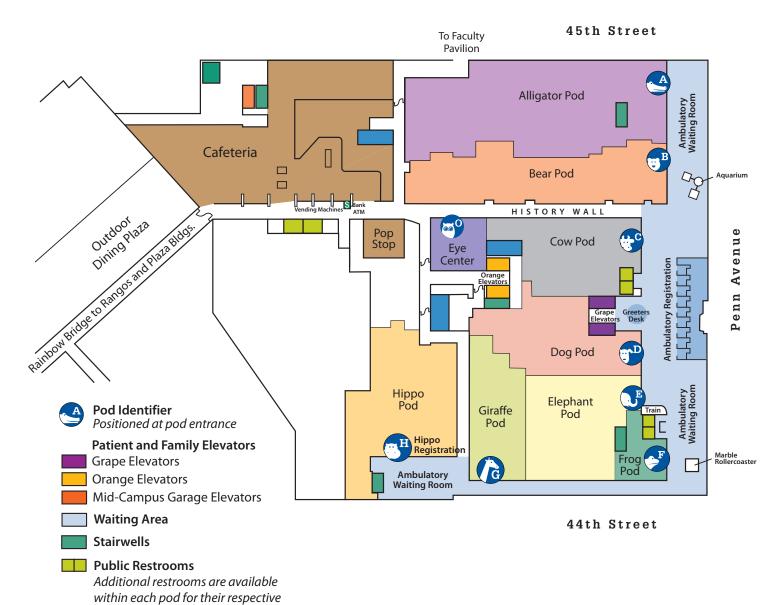
From South and West (Airport)

- Follow Route 279 (Parkway West) through the Fort Pitt Tunnel and over the Fort Pitt Bridge.
- Follow left lane signs for Fort Duquesne Bridge/Route 279
 North
- Cross Fort Duquesne Bridge and follow right lane signs for Route 279/28 North.
- Follow right lane exit signs for Route 28 North.
- Follow Route 28 North to the traffic light at the 40th Street Bridge and turn right on the bridge.
- Follow 40th Street through the traffic light at Butler Street and up the hill to the traffic light at Penn Avenue. Turn left.
- Follow Penn Avenue to 44th Street. The hospital is on your left. To reach the Emergency Department, turn left at 44th Street. The Emergency Department is immediately on the right. To reach the main patient entrance, continue to 45th Street, turn left and follow the parking signs.

From North

- Take 279 South and follow the exit signs for Route 28 North before the Veterans Bridge
- Follow Route 28 North to the traffic light at the 40th Street Bridge and turn right on the bridge.
- Follow 40th Street through the traffic light at Butler Street and up the hill to the traffic light at Penn Avenue. Turn left.
- Follow Route 28 North to the traffic light at the 40th Street Bridge and turn right on the bridge. Follow 40th Street through the traffic light at Butler Street and up the hill to the traffic light at Penn Avenue. Turn left. Follow Penn Avenue to 44th Street. The hospital is on your left. To reach the Emergency Department, turn left at 44th Street. The Emergency Department is immediately on the right. To reach the main patient entrance, continue to 45th Street, turn left and follow the parking signs.



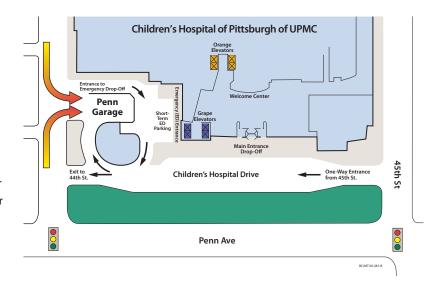


When You Get Here

When you arrive at Children's Hospital, you can park in our Penn Avenue Garage, located on Penn Avenue and 44th Street. (See map at right.) Once you've parked, take the Grape elevators directly to Floor 3. Don't forget to take your parking ticket with you! Parking rates are provided on another sheet in the packet.

patients and families

Just off of the elevators on Floor 3 there will be a circular desk called the Greeters Desk. (See map above.) Stop at the Greeters Desk and they will help get you registered for your appointment. One of our trained staff members will go over your personal information, and you'll be given a pager and paperwork with your information on it. You will then be directed to the waiting area. You'll be paged to the clinic as promptly as possible and placed into an available room to see the physician.

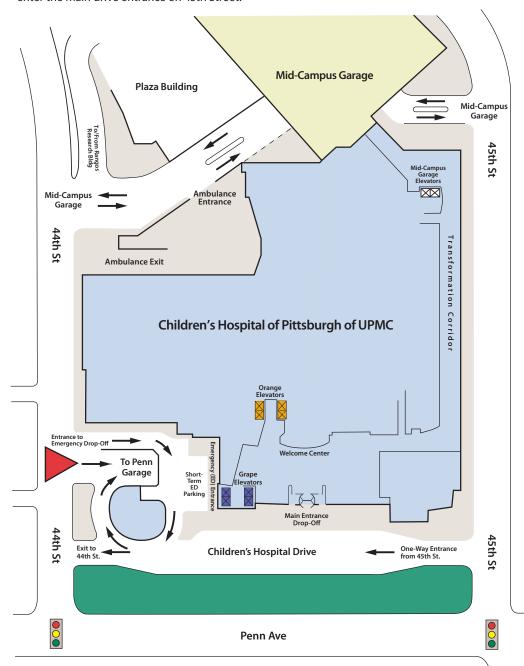






Parking in Lawrenceville is available on-campus for all patients and families. There are 1,400 garage parking spaces on campus, the maximum allowed by the city of Pittsburgh.

Valet parking is also available if needed. If you desire valet services, please enter the main drive entrance on 45th Street.



The Penn Garage

The Penn Garage, primarily for outpatient family and emergency parking, offers convenient underground parking spaces. Visitors using this garage have easy access from 44th Street or 45th Street. The Grape elevators take you directly from the garage to outpatient services on floors 1 to 4.

The Mid-Campus Garage

The Mid-Campus Garage on 45th Street is the primary parking facility for inpatient families and visitors. Protected walkways take visitors from the garage to the hospital's first floor and to the Transformation Corridor to the Welcome Center. The garage can be entered from 44th Street or 45th Street.

Parking Rates

Hourly rates for the Mid-Campus and the Penn garages are listed below

Hours	Rate
0-3	\$3.00
3-6	\$7.00
6-8	\$10.00
8-24	\$20.00

Pay Stations

Pay stations are conveniently located at the entrance to the Transformation Corridor by the Mid-Campus Garage and by the Grape elevators on the parking levels in the Penn Garage. The pay stations accept cash and credit cards. Debit cards are not accepted.

Cashier

The cashier on Floor 1 near the Welcome/Information Center should be used only to pay for valet parking or to purchase inpatient parking passes. After the Welcome/Information Center closes at 10:30 p.m., visitors paying for valet parking should be directed to the Public Safety Desk in the Emergency Department, which is staffed 24/7.



Children's Hospital of Pittsburgh of UPMC

Alligator Suite, Floor 3 4401 Penn Avenue Pittsburgh, PA 15224 412-692-5460 412-692-5701 Referrals Fax 412-692-7203 Nursing Station Fax

Children's North Surgery Center

2599 Wexford Bayne Rd. Sewickley, PA 15143 412-692-PEDS (7337)

Children's South

1300 Oxford Dr. Bethel Park, PA 15102 412-692-PEDS (7337)

Children's East

Building One 4055 Monroeville Blvd. Monroeville, PA 15146 412-692-PEDS (7337)

Johnstown Specialty Care Center

1322 Eisenhower Blvd. Johnstown, PA 15904 814-266-8840

Hermitage Specialty Care Center

875 North Hermitage Rd. Hermitage, PA 16148 724-347-4596 1-877-545-9361 Toll-free

Wheeling Specialty Care Center

Wheeling Hospital Tower 1, Suite 305 Wheeling, WV 26003 304-243-3276

