PLACE
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HERE

PRAISE FROM PATIENTS PROGRAM
DIVISION OF HUMAN RESOURCES
CHILDRENS HOSPITAL OF PITTSBURGH OF UPMC
4401 PENN AVENUE
PITTSBURGH PA 15224

Children's Hospital of Pittsburgh of UPMC

# Praise from Patients

Was there a nurse, therapist, physician, housekeeper, or other staff member who made an impression on you here at Children's Hospital of Pittsburgh of UPMC? Maybe he or she made you feel comfortable by explaining a procedure; brought you a warm blanket; or offered a smile and kind words whenever you interacted.

Here at Children's Hospital, our staff takes PRIDE in living our core values in order to create the best experience for our patients and their families. These values include:

- **P**atients and Families First
- **R**esponsibility
- **I**nnovation
- **D**ignity and Respect
- **E**xcellence

We want to know if a staff member's everyday actions and level of compassion exceed the high level of service that you expect from Children's Hospital.

Simply complete this recognition form and place it in one of the boxes located throughout the hospital or drop it in the mail. You also may complete the form online at www.chp.edu. Simply select *For Parents*, scroll down to "Praise From Patients," and complete the form.

Staff who are recognized by patients and families receive a certificate acknowledging their contributions and are featured in Children's employee newsletter.

Children's Hospital of Pittsburgh of UPMC

## Praise from Patients

Is there a staff member who should be recognized for exhibiting excellence in patient care and/or customer service?

Staff Member's First and Last Name

Job Title

Date of Patient's Visit  Unit or Department

***Tell us about your experience with this staff member:***

***Optional***

Child's Name  Township/City of Residence

Your Name  Telephone

E-mail

CL/MT 09-500 1.2M