

7th Annual
Pediatric Nursing
Conference

Through the
Eyes
of a Child
and Their Family

Registration

May 6, 2016

John G. Rangos Sr. Research Center at
Children's Hospital of Pittsburgh of UPMC
4401 Penn Avenue ▪ Pittsburgh, PA 15224



Children's | *of*
Hospital of Pittsburgh | **UPMC**

Welcome

Nursing Colleagues —

WELCOME TO THE 2016 PEDIATRIC NURSING CONFERENCE, “Through the Eyes of a Child and Their Family” at Children’s Hospital of Pittsburgh of UPMC. We are delighted to be hosting this continuing education opportunity to share best practices and network with colleagues from across the country.



As the healthcare landscape continues to undergo significant change, pediatric nurses are positioned to lead initiatives that directly affect patient outcomes. Healthcare providers are constantly being challenged to implement best practices to deliver the highest quality of patient care while assuring the best patient/family experience in the most cost-effective manner. This conference serves as an avenue that allows pediatric nurses to share creative initiatives and collaborations, which I am confident will help lead to improvements in both patient outcomes and experience.

I again welcome you and look forward to meeting you!

Sincerely,

A handwritten signature in blue ink that reads "Diane S. Hupp". The script is fluid and cursive.

Diane S. Hupp, DNP, RN, NEA-BC
Vice President, Patient Care Services, and Chief Nursing Officer
Children's Hospital of Pittsburgh of UPMC



CONFERENCE OBJECTIVES

Upon completion of the conference, the participant will:

- Improve the patient and family experience through best practice implementation
- Understand perspectives of the patient/family and applying that knowledge to daily practice
- Share innovative advances in pediatric nursing care

CONFERENCE FACULTY

Heather Ambrose, DNP, RN, CPON, CPN

Joann Bagay, MSN, RN, CPN

Amy Bridgman, MSN, RN, CPN

Marnie Burkett, DNP, RN, CCRN

Rebecca Cales, BSN, RN, CCRN

Pam DeGeorge, MSN, RN-BC, ONC

Chris Ellgass, BS

Breanne Gray, MSN, RN, CCRN

Sheila Hahner, MSN, RN, CPN

Crystal Hatfield, MSN, RN, CPN

Melinda Lenhart, BSN, RN, CPHON

Katie Scalise, MSN, RN, CCRN

Tawana Smith, MSN, RN

Cassandra Rennick, MSN, MBA, RN,
CPEN

Donna Weyant, MSN, RN, CPN

UPMC Provider Unit is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. To receive **6.5** Contact Hours, the learner must attend the entire activity and complete the activity evaluation within 2 weeks of the event

Keynote Speaker



Tiffany Christenson, BFA

Patient, Advocate, Author, National Speaker

Tiffany Christensen approaches her work from the perspective of a life-long patient and a professional patient advocate. Tiffany is a TeamSTEPPS Master Trainer, a Respecting Choices Advance Care Planning Instructor, an APPEAL certificate recipient, and the author of three books exploring advocacy, end of life planning and partnership strategies in healthcare. Tiffany is a Beryl Institute board member and Faculty for IHI.

Tiffany served as a patient advocate at Duke Hospital working primarily in the area of Oncology. During that time, she also worked as the Program Coordinator for Duke Medicine's Patient Advisory Council Expansion Program.

Currently, Tiffany is the Performance Improvement Specialist at the NC Quality Center working on operationalizing Patient and Family Engagement best practices across North Carolina. Nationally, Tiffany works with organizations on starting or improving their Patient and Family Advisory Council Programs.

CANCELLATIONS AND REFUNDS

Cancellations made in writing on or before 5 p.m. (EST) April 25, 2016 will receive a full refund. Children's Hospital is not able to process cancellations received or postmarked after April 25, 2016 however, the hospital will transfer your registration to a colleague if the request is made in writing to **heather.ambrose@chp.edu**

HOTEL ACCOMMODATIONS

Overnight accommodations are available at a cost of \$169.00 per night plus applicable taxes and parking fees, at the Hyatt House Pittsburgh South Side, 2795 South Water Street, Pittsburgh, PA 15203. Please call 1-412-390-2477 to reserve a room and identify yourself as being with the ***"Children's Hospital Group"*** to secure the reduced rate. Rooms must be booked by Wednesday, April 13, 2016 or the reduced rate will not be honored. Please see the hotel's website for more details.

www.hyatthousepittsburghsouthside.com

TRANSPORTATION

Pittsburgh International Airport supports more than 300 flights per day to 118 destinations. The airport is approximately 40 minutes from the Hyatt House South Side . There is not hotel shuttle service to and from the airport. Reservations for shuttle service to and from the airport can be reserved through Super Shuttle at www.supershuttle.com. The Hyatt House Pittsburgh South Side shuttle will transport guests to and from Children's Hospital for the conference. There will be 1 shuttle departing from The Hyatt House at 7:00am on May 6, 2015. There will also be a return shuttle departing from Children's Hospital Main Entrance at 4:30pm. Local taxi companies can be utilized by calling Yellow Cab at 412-321-8100 or Classy Cab at 412-322-5080.

Through the Eyes of a Child and Their Family

CONFERENCE COSTS AND REGISTRATION

Registration Fees - \$125

Early Bird Registration Discount: Deadline March 15, 2016 - \$100

Online registration can be made with credit card payment at the following website:

<http://register.asapconnected.com/classdetail.aspx?org=3750&pk=453800>

Directions for registration:

1. Click "register now"
2. Click "checkout"
3. Follow prompts to "create" an account
4. After account created; complete registration

MEET AND GREET INVITATION

Join us on the South Side of Pittsburgh on May 5, 2016 from 5pm – 7pm for a meet and greet. Complimentary hors d'oeuvres provide along with cash bar. RSVP for this free networking event by April 25, 2016 using registration website.



Hofbrauhaus Pittsburgh
SouthSide Works
May 5, 2016
5pm – 7pm

2705 South Water Street.
Pittsburgh, PA 15203
Next to Hyatt House Southside

Register for free event at
<http://register.asapconnected.com/classdetail.aspx?org=3750&pk=453800>

ABOUT PITTSBURGH



BIG CITY AMENITIES, SMALL-TOWN FRIENDLY.

That's Pittsburgh. With a breathtaking skyline, sparkling clean rivers, magnificent architecture, and a LEED-certified children's hospital, Pittsburgh is a city where it all comes together.

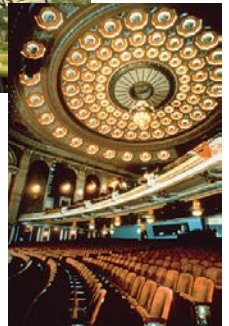
Named one of the country's best arts cities, conference attendees can see a wide variety of art from the Andy Warhol Museum to the offerings at the Carnegie Museums of Art and Natural History.

Seven downtown theaters present performances by the world-class Pittsburgh Symphony Orchestra, Pittsburgh Ballet Theater, Broadway Series and Pittsburgh Opera, while the city's jazz legacy is preserved at the August Wilson Center for African American Culture.

Downtown restaurants, shops, ballparks, and casino are easily accessible on foot or on the "T," a free underground rail system that is within the central business district. Shopping is convenient and a bargain, as there is no tax on clothing in Pennsylvania.

Conference attendees can jog along paved, tree-lined paths along the rivers; or, cross the Monongahela River to Station Square, a short walk over one of Pittsburgh's many bridges, a riverfront site featuring a collection of over 60 shops and restaurants.

Visitors can experience the city's beautiful skyline on board a riverboat tour or ride the Duquesne Incline to one of the many restaurants overlooking the city at the top of Mount Washington to experience firsthand what *USA Today Weekend* magazine named as one of the most beautiful views in America.



*Clockwise from top: Dinosaur Hall at Carnegie Museums, Benedum Center for the Performing Arts, Station Square.
Photos courtesy of Visit Pittsburgh.*

ACCOLADES

CHILDREN'S HOSPITAL OF PITTSBURGH OF UPMC is consistently at the forefront of advanced patient care, biomedical research, and medical education. The hospital's international reputation for high-quality clinical services is complemented by its commitment to the practice of family-centered care. These, along with factors that range from excellence in nursing care to advanced technology, have led to prominent awards and prestigious national recognition — a few of the more noteworthy are listed below.



Recognized by *U.S. News & World Report* as one of “America’s Best Children’s Hospitals” for 2015-2016 Honor Roll

In 2012, Children’s Hospital of Pittsburgh of UPMC earned **Magnet Recognition** from the American Nurses Credentialing Center. Magnet is the highest honor an organization can achieve for excellence in nursing



Children's was named to the Leapfrog Group's 2013 class of Top Hospitals that provide the highest levels of patient safety and quality



Named one of the “Most Beautiful Hospitals” by Soliant Health Care in 2015

Through a strong commitment to finding the best approaches to quality patient care, Children’s Hospital is positioned to support the health and well-being of children now and for generations to come.