

Introducing Children's TiPS

Improving behavioral health treatment for children by connecting primary care clinicians with child psychiatrists.

Children's TiPS is available to children and adolescents in western Pennsylvania who are insured by Pennsylvania's Medical Assistance programs, Pennsylvania's CHIP (Children's Health Insurance Program) and UPMC Health Plan. This provider-to-provider service gives primary care clinicians (PCCs) access to on-call psychiatrists, Monday through Friday, 9 a.m. to 5 p.m.

To utilize the program:

- Call 1-844-972-8477
- The Children's TiPS team will connect you with a psychiatrist within the same day
- The psychiatrist will answer questions about medications, diagnoses, screening tools, resources and other topics
- They can also refer patients to our care coordinators or licensed therapists if needed

How to enroll:

- Call 1-844-972-8477
- Provide your name, practice name and office manager's name and contact information
- There is no fee to enroll or participate
- Enrollment can take place prior, during or after your first call

